

# RideKC STREETCAR™

## COVID-19 REACTIVATION PHASING PLAN

v1.2 - 05/3/2020

**Phase I:** This is the period immediately following a lifting or expiration of Kansas City, Missouri’s Stay-At-Home order, currently scheduled for May 15, 2020. This phase carries forward **all current mitigations efforts** and slightly expands the streetcar operations schedule and on-route car availability. This service expansion will support additional ridership demand and local business activity, and provide for a period of evaluation prior to full reopening of streetcar service as downtown businesses, special events, and related ridership generators come back on line.

Phase I will start **on Monday, May 18**, subject to updates or related guidance from the Health Department and/or local authorities. Phase I will run until May 31<sup>st</sup> at a minimum with the total length of time “to be determined” based on local guidelines and ridership demands. These factors will be evaluated weekly after initiation.

### **Continuation of Mitigations:**

- Retain COVID-19 instituted car and facility cleaning procedures, including mid-day streetcar cleaning.
- Retain on-board and on-shelter signage related to social distancing.
- Retain on-board hand sanitizer dispensers.
- Retain operations policy related to auto-door opening when weather conditions permit.
- Retain enforcement on limiting “continuous riding”.
- Retain PPE availability for operations, maintenance, and security personal, including face masks and gloves.
- Retain equipping staff with sanitization equipment including wipes, spray, and hand wash.
- Retain on-board seat signage, limiting seat availability.
- Continue public messaging in a manner consistent with local government, KCMO health department directives and best practices, and regional transit partners.
- Vehicle Maintenance Facility:
  - Essential staff only in the building.
  - Deliveries to be left in the vestibules of either entrance.
  - Any person in the building for longer than 10 minutes, will be required to sign in as per the City of Kansas City, Missouri’s reopen policy.
  - Continuation of office closure to the general public and non-essential employees, this includes the discontinuation of public tours and meetings.
  - Social distancing guidelines for all personnel, with PPE requirements when deemed not feasible.

## Phase I Operating Schedule:

Monday-Friday: 6:00 am to 9:00 pm, 2 cars all day, 3<sup>rd</sup> car mid-day flex service (10:00 am-2:00 pm)  
Saturday: 7:00 am to 9:00 pm, 2 cars all day, 3<sup>rd</sup> car from 9:00 am to 6:00 pm  
Sunday: 7:00 am to 9:00 pm, 2 cars all day, 3<sup>rd</sup> car flex service if warranted

*Schedule Adjustments-* Schedule adjustments may be made during Phase I in response to observed demand and downtown activity levels.

**Phase II:** Phase II represents a “new normal” and would be activated once downtown activity levels, ridership demand, related operating schedule refinements, and final local guidance on long-term COVID-19 responses are better known. The practices, policies, and schedule outlined in Phase II is intended to be continuous and long-term. Examples are outlined below and will be reevaluated and finalized prior to an activation of Phase II based on circumstances and knowledge at the time.

## Continuation of Mitigations:

- Retain COVID-19 instituted car and facility cleaning procedures, including supplemental car cleaning as needed.
- Retain on-board hand sanitizer dispensers.
- Retain enforcement on limiting “continuous riding”.
- Retain PPE availability for operations and maintenance personal, including masks and gloves.
- Retain equipping staff with sanitization equipment including wipes, spray, and hand wash.
- Continue public messaging in a manner consistent with local government, KCMO health department directives and best practices, and regional transit partners.

## Discontinued Mitigations:

- Signage limiting seat availability
- Auto open-door policy
- Vehicle maintenance facility meeting and tour restrictions
- On-board and on-shelter signage specific to COVID-19

## Phase II Operating Schedule: KCSA Board Approved Schedule

Monday-Thursday: 6:00 am to 12:00 am, 3 cars (4<sup>th</sup> mid-day car in summer)  
Friday: 6:00 am to 1:00 am, 3 cars (4<sup>th</sup> mid-day car in summer and for First Fridays)  
Saturday: 7:00 am to 1:00 am, 3 cars all day, 4<sup>th</sup> car mid-day all year  
Sunday: 7:00 am to 11:00 pm, 3 cars

*Schedule Adjustments-* Schedule adjustments may be made during Phase II in response to observed demand and downtown activity levels.

Under all conditions (Phase I and Phase II), ongoing monitoring of public health related guidance and directives will continue, and in the event of a resurgence or a tightening of local guidance a return to all or a subset of originally deployed mitigations and reduced schedule will be considered.