

RideKC STREETCAR™

KC STREETCAR RESPONSE TO CORONAVIRUS (COVID-19)

Updated March 19, 2020

In response to the Coronavirus (COVID-19) the KC Streetcar will temporarily operate with reduced hours, ending service at 8:00 p.m. nightly.

Starting on Friday, March 20, the KC Streetcar will operate with the following hours:

- **Monday – Friday, 6:00 a.m. - 8:00 p.m.**
- **Saturday – Sunday, 7:00 a.m. - 8:00 p.m.**

The KC Streetcar will continue to operate three streetcars, seven days a week providing important access to grocery stores, critical employment centers, medical facilities, and pharmacy services.

This shift aligns with recent changes in downtown activity levels and allows the KC Streetcar team additional time to clean all streetcar vehicles and stops as well as providing staff important time with their families.

“This schedule modification aligns our service levels appropriately while supporting Mayor Lucas’s Emergency Declaration related to the closure of restaurants, bars, and downtown activity centers,” said Tom Gerend, executive director, KC Streetcar Authority. “We are encouraging all streetcar riders to limit trips to those that are necessary and respect the social distancing guidelines put forward by the CDC,” continued Gerend.

Keeping our KC Streetcar team and passengers safe is our first priority.

As part of the daily maintenance routine, all KC Streetcars receive a thorough cleaning at the end of every day. The cleaning products the team uses are effective against numerous bacteria and viruses, including the Human Coronavirus and Influenza Type A Virus. In addition to cleaning and disinfecting the streetcar vehicles, the KC Streetcar team performs regular cleaning of all streetcar sheltered stops and all glass and shelter frames are cleaned twice a week. The deep cleaning and power washing of all the streetcar stops are performed weekly or as needed.

As is common practice, KC Streetcar team members will immediately remove streetcars from service for cleaning if a passenger creates an unsanitary condition of any kind. If you see an unhygienic surface onboard the streetcar or at a stop, report it to the operator, safety ambassador or another KC Streetcar team member.

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With heightened awareness around the Coronavirus (COVID-19), the KC Streetcar is closely monitoring the situation and will follow instructions and recommendations issued by the City of Kansas City, Missouri and the Kansas City Health Department.

We will communicate any changes in service and operations electronically through the KC Streetcar website (www.kcstreetcar.org/clean), social media channels and the RideKC Notify text alert system (text 'streetcar' to 816.685.8541).

The following are performed daily:

1. Clean and disinfect all seats, flip-down seats, seatbacks, handrails, grab bars, and hand straps
2. Broom sweep and mop vehicle floors
3. Clean and disinfect walls
4. Clean and disinfect the articulation bellows
5. Clean and disinfect route map signs
6. Clean and disinfect inside door panels and manual door "open" buttons
7. Clean and disinfect all passenger "stop" buttons
8. Clean all interior glass windows
9. Clean and disinfect both sides of the operator's compartment glass doors
10. Clean and disinfect both operator seats and all armrests
11. Clean and disinfect the operator control panels and screens
12. Clean interior operator windshields

In response to the current Coronavirus (COVID-19) concerns, additional precautions are being taken including:

1. Hand sanitizer dispensers have been installed on every KC Streetcar vehicle.
2. All streetcar doors are now automatically opened by streetcar operators unless weather or technical conditions do not allow for that.
3. All streetcars in service are cleaned mid-day. Cleanings include wipe downs of all buttons, hand straps, handrails, and grab bars.
4. Cleaning cloths are changed nightly.
5. Mop water is changed multiple times per night during cleanings.
6. On a weekly basis, all cleaning cloths and mops are changed out to new ones.
7. All touchable surfaces inside the KC Streetcars are wiped down with disinfectant sprays that are marked effective against the Coronavirus.
8. Air vents are cleaned regularly to remove any dirt and dust build-up.
9. Operators have been given an increased supply of rubber gloves, hand sanitizer, and



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Lysol spray.

10. Operators spray down the interior of the streetcar vehicles with Lysol spray prior to departing the Union Station streetcar stop.

For up-to-date information about the KC Streetcar's response to the Coronavirus, visit our website at www.kcstreetcar.org/clean. Also, follow the KC Streetcar on social media at Twitter (@kcstreetcar), Facebook (@kcstreetcar) and Instagram.